

HOPE IDAEWOR

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EDUCATION

Georgia Institute of Technology

Atlanta, Georgia – Expected May 2019

Masters in Human Computer Interaction

University of Georgia

Athens, Georgia – May 2015

Bachelor of Science in Computer Science

GPA: 3.46/4.00

SKILLS

UX Research

Guerilla Research, Usability Tests, Ethnographic Studies, User Interviews, Heuristic Evaluations

UI Design

Lo/Hi Prototypes, Wireframes, Storyboarding, Personas

Languages + Software

HTML, CSS, Angular, JS, Node.js, Java, C/C++, Python, Silverback, Balsamiq, InVision, Sketch, Adobe CC, Zeplin, Git

EXPERIENCE

Intel Corporation, Graduate User Experience Intern

Hillsboro, Oregon / May 2017 – Aug 2017

- **Developed** a BOM management application prototype using the Angular framework + Node.js environment.
- **Designed** mockups using Balsamiq for the application design while involving end users in the design process.
- **Evaluated** the heuristics and usability of several Virtual Reality software using Intel's VR guidelines.

African Leadership University, User Experience Intern / Fellow

Pamplemousses, Mauritius / Feb 2017 – May 2017

- **Conducted** guerilla usability tests to uncover student pain points on the Open edX system.
- **Analyzed** system content and interface and created a report of usability issues and heuristic violations.
- **Curated** current state and future state user journey maps and user flows to guide the redesign.
- **Designed** high fidelity mockups using Sketch to illustrate new user flows.

Capgemini, Software Consultant

July 2015 – Jan 2017

- **Implemented** Guidewire software in a well-established client while collaborating with cross-functional teams of onshore/offshore developers, business analysts, and software architects.
- **Developed + Debugged** Java code, integration touch points, and SOAP web service interactions.
- **Curated** low level design documents that translated business requirements to technical specifications.

McBlain Books, User Experience Intern

May 2016 – Dec 2016

- **Conducted** competitor analysis and user surveys to gain insight on the target market + users.
- **Produced** sketches and wireframes used to visualize the new site design.
- **Designed + Prototyped** mockups using Photoshop and InVision to highlight user interactions and entry points.

Genworth Financial, Intranet Experience Intern

Richmond, Virginia / May 2014 – December 2014

- **Improved** the end user experience and usability of the Intranet directory page.
- **Facilitated** one-on-one interviews and change management workshops for end users.
- **Designed + Developed** mockups of the intranet interface using Adobe Photoshop and JS.

CERTIFICATES/HONORS

GEM Intel Scholar – 2017-2019

Guidewire Platform 8.0 Fundamentals – 2015

Genworth Financial, Grace Hopper Fund – 2014

University of Georgia, Dean's List – 2013-2014

RELEVANT COURSES

HCI Foundations

Research Methods for HCI

Software Development

Systems Programming